

## Terms and Conditions for the Aether-Mobile Offer

ICICI Bank UK PLC, in partnership with Aether-Mobile, extends these Offers to you. These Terms and Conditions, as mentioned in this document, apply to the Offers which are administered and provided by Aether-Mobile. For your own benefit and protection, you should read these Terms and Conditions carefully before availing any of the Offers and retain a copy in a safe place for future reference. If you do not understand any of these Terms and Conditions, please contact us for further information.

## **Definitions:**

"Bank" refers to ICICI Bank UK PLC.

"Eligible Customers" refers to the Bank's Relationship Rewards Gold and Platinum Customers.

"Offers" refers to the offers on Aether-Mobile products, as stated under Section C of these Terms and Conditions, which will be made available to the Bank's Relationship Rewards Gold and Platinum Customers by Aether-Mobile (subject to the terms and conditions mentioned in Section E).

"Rewards Redemption Period" is the three month period in which the Eligible Customers can claim the relevant Offer(s) available to them.

"Terms and Conditions" refers to the terms and conditions for availing the Offers, as mentioned in this document.

"You" and "Your" mean the person(s) eligible for this Offer.

"We", "Us" and "Our" mean ICICI Bank UK PLC.

# **Eligibility:**

- 1. The Offers are only valid for UK residents aged eighteen (18) years and above.
- 2. The Offer is only available to Eligible Customers
- 3. The Offers are valid for the duration of the Rewards Redemption Period, the dates of which can be found at <a href="http://www.icicibank.co.uk/personal/special\_offers.html">http://www.icicibank.co.uk/personal/special\_offers.html</a>.

#### The Offers:

Details of the Offers are mentioned below:

- 1. Gold Customers of the Bank will get:
  - a. Up to a 33% discount on Aether-Mobile's SIM Card and Credit Packages.
  - b. A 10% discount on top-ups bought from Aether-Mobile.
- 2. Platinum Customers of the Bank will get:
  - a. A free Aether-Mobile Global SIM (Postage & Packaging charges apply);
  - b. Up to 33% discount on Aether-Mobile's Starter Pack, Regular Traveller and Business Traveller SIM packages; and;
  - c. A 10% discount on top-ups bought from Aether-Mobile.

## How to redeem your offer

- 1. Eligible Customers will receive an email within ten working days of the start of the Rewards Redemption Period with instructions on how to redeem the Offer.
- 2. After receiving the email, the Eligible Customers can go to Aether-Mobile's website and follow the instructions provided in the email for redeeming the Offer.

## General Terms and conditions:

- 1. Postage and Packaging charges are not included and will cost £2.95 for UK standard delivery per SIM. The Postage and packaging charges will have to be paid for by you.
- 2. Other delivery options of Recorded Delivery at £4.95 and Special Delivery at £10.95 are available, which will have to be paid for by you. These options can be chosen by you on Aether-Mobile's website.
- 3. All SIM cards are subject to availability.
- 4. Multiple SIMs may be purchased.
- 5. You may need to unlock your mobile to use the SIM card.
- 6. Please allow up to five (5) business days for delivery.
- 7. A Mini-SIM will be provided to all eligible ICICI Platinum customers, however, Micro SIMs are also available. For further details please check with Aether-Mobile.
- 8. Resale of this item is strictly prohibited.
- 9. You must make a call within twelve (12) months of receiving the SIM card to keep your mobile number active.
- 10. Please read the full terms and conditions applicable to the usage of Aether-Mobile products here: <a href="http://www.aether-mobile.com/termsandconditions/">http://www.aether-mobile.com/termsandconditions/</a>
- 11. In all matters relating to the Offers outlined herein, the decision of the Bank shall be final and binding in all respects.
- 12. Once the email (as mentioned under Section D of this Terms and Conditions) has been sent by the Bank to you, the Bank would not be liable for any deficiency of any sort in the provision of services by Aether-Mobile.
- 13. The Offers shall be governed by and construed in accordance with the laws of England. All disputes arising under these Offers are subject to the exclusive jurisdiction of the courts of England and Wales.
- 14. The Bank is committed to a policy of protecting the rights and privacy of all the individuals about whom it holds 'personal information' in accordance with the Data Protection Act. The details shall strictly be used for the purpose of these Offers and shall be retained only so long as is necessary. When sharing data with Aether Mobile, your personal information is governed by Aether Mobile Privacy Statement (available on Aether Mobile's Website: <a href="http://www.aether-mobile.com/privacy/">http://www.aether-mobile.com/privacy/</a>).

# Contact:

- The Offers are administered by Aether-Mobile and all issues / queries / complaints / grievances relating to the Offers, if any, should be addressed to Aether-Mobile directly without any reference, risk and responsibility to the Bank. You may email Aether-Mobile at <u>customersupport@aether-mobile.com</u>.
- 2. Aether-Mobile will have sole responsibility and liability for the management, investigation and settlement of complaints it receives from the Bank.