

TELECOMMUNICATION MANDATEDate:

I/We authorise ICICI Bank UK PLC (the Bank) to accept and act upon instructions given through telephone and/or email by me/us or any person authorised by me/us subject to the following, which I/we understand and acknowledge:

1. There are inherent risks in sending instructions by telephone and email.
2. Any email instructions must be sent from the registered email address held by the Bank.
3. When instructions are given to the Bank by telephone and/or email, the Bank will verify my/our identity by a telephone call to a number the Bank holds on record for me/us. During this call the Bank will ask questions based on information known to the Bank about me/us and the transactions on my/our account. On confirmation of this information the Bank will act on my/our instructions including payment of money from my/our account. If I/we am/are unable to answer these questions correctly, the Bank may not act on our instructions.
4. If the Bank is unable to contact me/us to verify the instructions, the Bank may not act on our instructions and any payments requested may be delayed or not made.
5. This telecommunications authorisation will be applicable for any future accounts that I/we may open with the Bank.

ACCOUNT HOLDER DETAILSAccount number:

Name and Signature of first applicant
Date

Name and Signature of joint applicant(s)
Date

Address
Date

Name and Signature of witness
Date